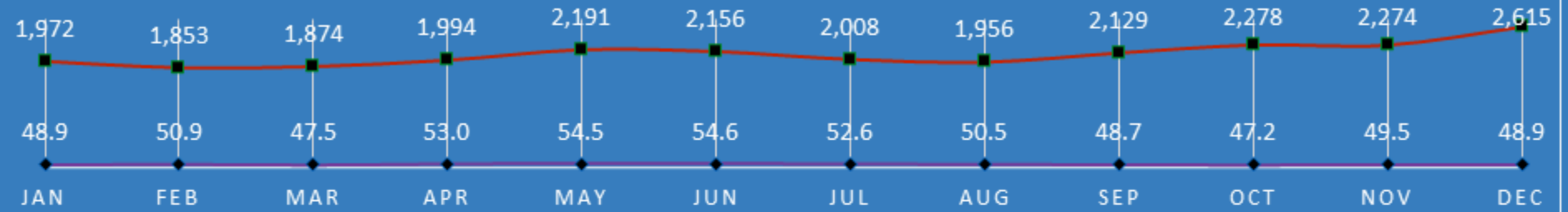


2023 Overview: Emergency Medical Services

RED PERFORMANCE (ON SCENE WITHIN 8 MINUTES 65% OF THE TIME)

50%



999 INCIDENTS

Total Verified
414,149

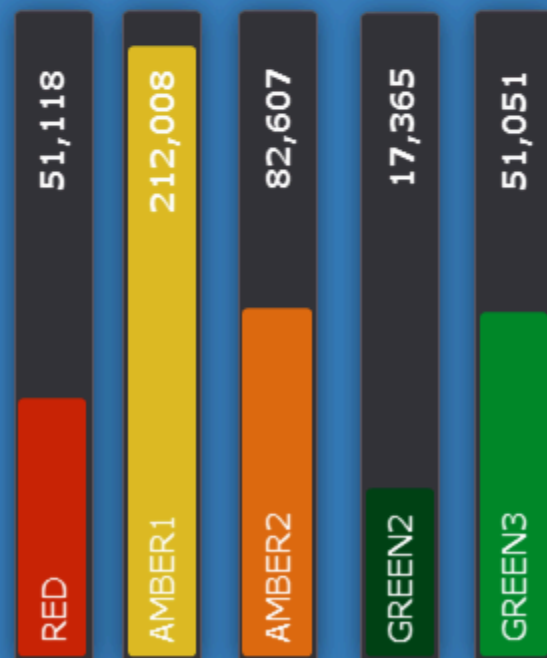
Total Responded
266,141

AMBER MEDIAN

January 00:53:27	February 00:59:28	March 01:40:56	April 01:03:32	May 00:58:10	June 01:01:06
July 01:11:10	August 01:20:37	September 01:23:54	October 01:29:11	November 01:13:26	December 01:41:53

2022 Average
01:36:16

CALL CATEGORISATION



RED INCIDENTS

These calls will be subject to both clinical indicators such as Return of Spontaneous Circulation (ROSC) rates and a time-based standard requiring a minimum attendance at 65% of these calls within 8 minutes.

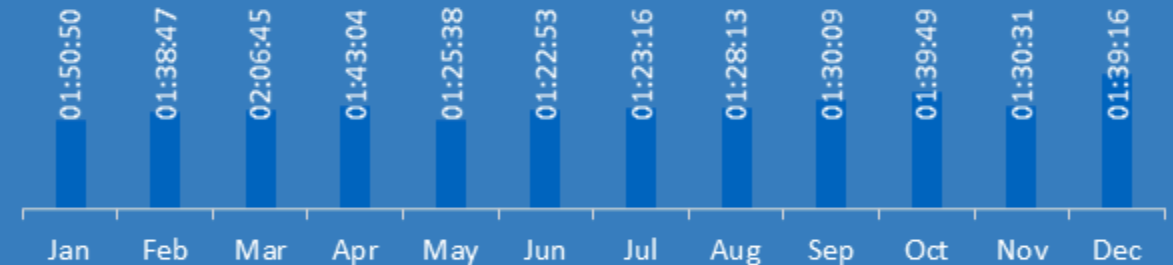
AMBER INCIDENTS

Serious but not immediately life threatening. These calls will include most medical and trauma cases such as chest pain and fractures. Amber calls will receive an emergency response.

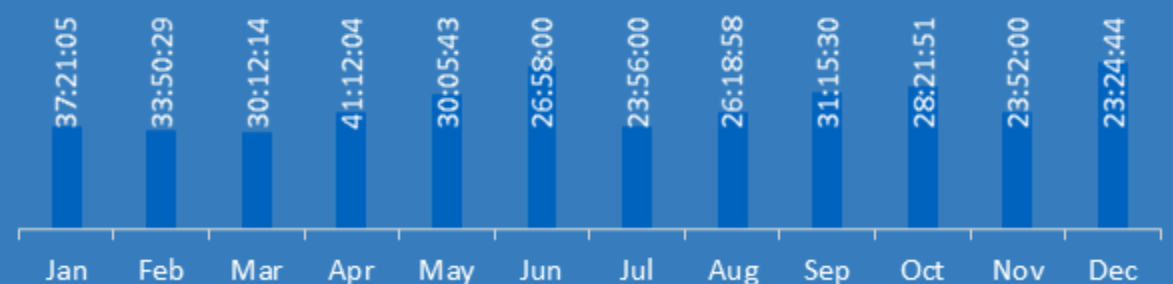
GREEN INCIDENTS

999 calls received and categorised as green are neither serious or life threatening. Conditions such as earache or minor injuries are coded as green calls.

AVERAGE HANDOVER TIME



LONGEST HANDOVER TIME



CONVEYANCE AND DELAYS



Over the year the total numbers of calls that were verified incidents was **414,149** of which **266,141** were responded to, **64.3%** attended scene and of these **176,617 (65.1%)**, were conveyed to a hospital.



18.4% were handed over within 15mins, the average time was **1 hours 36 mins and 16 seconds**. Total lost hours **257,268.6**