

Quality, Safety and Outcomes Sub-Committee Development Session
Monday 07 September 2026 at 10:00hrs – 13:00hrs
 Microsoft Teams/In Person at Willowford Building

AGENDA

ITEM	LEAD	PAPER/ VERBAL	TIME
1. PRELIMINARY MATTERS			
1.1 Welcome and Introductions	Chair	Verbal	10.00
1.2 Apologies for Absence	Chair		
2. DISCUSSION AND REVIEW			
2.1 The role of Quality Management Systems to aid the assurance of commissioned services	Dom Bird	Presentation P & I	10.00 - 10.50
2.2 Nationally Reported Incident Procedure (to include an update on HIW strategy)	Adele Roberts	Presentation & discussion	10.50 - 11.20
Comfort Break 20 minutes			
2.3 Listening to People – what does it mean for the commissioner	Carole Bell	Presentation & discussion	11.40 - 12.10
2.4 Revised Escalation & De-escalation Framework. How does the committee gain its assurance	Carole Bell	Presentation & discussion	12.10 - 12.50
3. CONCLUDING BUSINESS			
3.1 Any Other Business – closing summary	Chair	Verbal	12.50 - 13.00
3.2 Review of Meeting			
3.3 Date of Next Meeting:			