

<b>Agenda Item</b>
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<b>Joint Commissioning Committee</b>
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<b>Director of Commissioning Ambulance and 111 Services</b>
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<b>Dyddiad y Cyfarfod / Date of Meeting</b>	18/03/2025
<b>Statws Cyhoeddi / Publication Status</b>	Open/ Public
	Not Applicable
<b>Awdur yr Adroddiad / Report Author</b>	Ross Whitehead, Director of Commissioning for Ambulance and 111 Services
<b>Cyflwynydd yr Adroddiad / Report Presenter</b>	Ross Whitehead, Director of Commissioning for Ambulance and 111 Services
<b>Noddwr yr Adroddiad / Report Sponsor</b>	Stacey Taylor, Interim Chief Commissioner

<b>Pwrpas yr Adroddiad / Report Purpose</b>	For Noting Choose an item.
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<b>Engagement (internal/external) undertaken to date (including receipt/consideration at Committee/Group)</b>		
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<b>Committee / Group / Individuals</b>	<b>Date</b>	<b>Outcome</b>
JCC Senior Leadership Team Management Meeting	10/03/2025	Noted

<b>Acronyms / Glossary of Terms</b>	
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CCLG	Collaborative Commissioning Leadership Group
EMRTS	Emergency Medical Retrieval and Transfer Service
HBs	Health Boards
JCC	NHS Wales Joint Commissioning Committee
NEPTS	Non-Emergency Transport Service
WAST	Welsh Ambulance Services University NHS Trust

## 1. SITUATION/BACKGROUND

The purpose of this report is to update Members of the Joint Commissioning Committee (JCC) on the specific areas related to the work of the Director of Commissioning for Ambulance and 111 Services and the team on issues across the commissioning portfolio.

Specifically, this report will update Members on:

- Ambulance Patient Handover: National Improvement Approach
- Emergency Medical Retrieval and Transfer Service Review – Judicial Review
- Manchester Arena Inquiry Assessment – Progress update
- Ambulance Measures Review

## 2. COMMISSIONER UPDATES

### 2.1 Ambulance Patient Handover - National Improvement Approach

Members have frequently discussed the ongoing challenge with ambulance patient handover and the subsequent impact on productivity and effectiveness of emergency ambulance services commissioned by the committee.

In response to the continued challenge in this area Welsh Government (WG) are establishing a new clinically-led 'national ambulance patient handover improvement implementation group' to develop and oversee an implementation plan that incorporates a suite of actions based on learning / what works effectively from within Wales and other parts of the UK.

The groups' work will run in conjunction with delivery of new policy and programme plans for 2025-2026 and will be a key enabler in supporting the JCC to reducing its emergency ambulance services associated risks and improve the productivity of its commissioned emergency ambulance service.

The Director of Commissioning for Ambulance and 111 Services will update Members on the group's progress during 2025-26.

### 2.2 Emergency Medical Retrieval and Transfer Service (EMRTS) Review – Judicial Review

The Emergency Medical Retrieval and Transfer Service (EMRTS) Judicial Review court hearing took place on 22 and 23 January 2025, the hearing was subsequently extended for a further day which took place on the 7 February 2025.

The decision of the court is awaited. In recognition of this, further work by the JCC team on the delivery of the review's recommendations has been paused.

Members will be updated following receipt of the court's decision.

### 2.3 Manchester Arena Inquiry Assessment – Progress update

A series of stakeholder workshops are taking place during March 2025. These workshops are an opportunity for Health Board (HB) nominated representatives to hear from the ambulance service on the work that they have submitted. Representatives will have the opportunity to question and discuss each element of the case with ambulance service colleagues, to gain sufficient knowledge of the case to inform the next phase of this work. During the next phase, HB and JCC colleagues will assess and scrutinise each element of the case to develop commissioner recommendations for consideration by the JCC.

JCC Members are asked to support their respective representatives to prioritise this work and to ensure that feedback on this work is appropriately shared within each organisation.

### 2.4 Ambulance Measures Review

The Cabinet Secretary for Health & Social Care is due to provide an oral statement to the Senedd on the 11 March 2025 in response to the Health and Social Care Committee’s recommendations on emergency ambulance response targets. Members will be updated on this and the implications for the JCC following this statement.

## 3. KEY RISKS / MATTERS FOR ESCALATION

### 3.1 Ambulance Patient Handover

Utilisation of commissioned ambulance capacity remains the highest risk for the Committee, close monitoring of the improvement work and its impact on productivity will be essential to reducing this risk.

### 3.2 Emergency Medical Retrieval and Transfer Service Review – Judicial Review

The decision of the court may have significant consequences for the JCC and its providers of pre-hospital critical care.

### 3.3 Manchester Arena Inquiry – Recommendation Report

There will likely be an expectation from the Inquiry for services to report back on their progress with the recommendation, this is likely to attract both media and political attention.

## 4. ASSESSMENT

<b>Objectives / Strategy</b>	
<b>Dolen i Amcan (au) Strategol CBC / Link to JCC Strategic Objectives(s)</b>	Facilitate Integration
	All JCC strategic objectives are applicable
	A Healthier Wales

<p><b>Dolen i Ddeddf Llesiant Cenedlaethau'r Dyfodol – Nodau Llesiant / Link to Wellbeing of Future Generations Act – Wellbeing Goals</b>  <a href="#">150623-guide-to-the-fg-act-en.pdf</a>  <a href="#">(futuregenerations.wales)</a></p>	<p>If more than one applies please list below:  A more equal Wales</p>
<p><b>Dolen i Hwyluswyr Ansawdd</b>  <i>(Canllawiau Statudol Dyletswydd Ansawdd (llyw.cymru)) / Link to Enablers of Quality</i>  <a href="#">(Duty of Quality Statutory Guidance (gov.wales))</a></p>	<p>Leadership</p> <p>If more than one applies please list below:  All enablers of quality are applicable</p>
<p><b>Dolen i Feysydd Ansawdd</b>  <i>(Canllawiau Statudol Dyletswydd Ansawdd (llyw.cymru)) / Link to Domains of Quality</i>  <a href="#">(Duty of Quality Statutory Guidance (gov.wales))</a></p>	<p>Safe</p> <p>If more than one applies please list below:  All domains of quality are applicable</p>
<p><b>Effaith Amgylcheddol/ Cynaliadwyedd (5R) / Environmental /Sustainability Impact (5Rs)</b></p>	<p>No - Not Applicable</p> <p>If more than one applies please list below:</p>

<b>Impact Assessment</b>		
<p><b>Ansawdd</b>  <i>Ydych chi wedi ymgymryd â Sgrinio Asesiad o'r Effaith ar Ansawdd? / Quality</i>  <i>Have you undertaken a Quality Impact Assessment Screening?</i></p>	<p>Yes: <input type="checkbox"/></p>	<p>No: <input checked="" type="checkbox"/></p>
<p><b>Cydraddoldeb</b></p>	<p>Yes: <input type="checkbox"/></p>	<p>No: <input checked="" type="checkbox"/></p>

<p><i>Ydych chi wedi ymgymryd â Sgrinio Asesiad o'r Effaith ar Gydraddoldeb? /</i>  <b>Equality</b>  <i>Have you undertaken an Equality Impact Assessment Screening?</i></p>	<p>Outcome:</p>	<p>If no, please include rationale below:  This is an update from the Director of Commissioning to the Committee</p>
<p><b>Cyfreithiol / Legal</b></p>	<p>Yes (Include further detail below)  This report aims to update members, but all decisions are subject to legal recourse e.g. the Judicial Review information</p>	
<p><b>Enw da / Reputational</b></p>	<p>Yes (Include further detail below)  Ambulance services are regularly in the media and subject to scrutiny and discussion</p>	
<p><b>Effaith Adnoddau</b>  <i>(Pobl / Ariannol) /</i>  <b>Resource Impact</b>  <i>(People / Financial)</i></p>	<p>Yes (Include further detail below)  The report identifies areas where resource impacts are likely to be required and therefore further work is required to present at future meetings</p>	

## 5. RECOMMENDATIONS

The Joint Committee is asked to:

- **Note** the report.

## 6. NEXT STEPS

Ongoing work for each item will progress as described in this report, the Joint Committee (JC) will be kept updated.