



Agenda Item
4.2

Joint Commissioning Committee

NWJCC Performance Report – December 2024

Dyddiad y Cyfarfod / Date of Meeting	28/11/2024
Statws Cyhoeddi / Publication Status	Open/ Public
	Not Applicable
Awdur yr Adroddiad / Report Authors	Richard Thomas – Head of Informatics Phill Taylor – Head of Commissioning and Performance Martyn French – Head of QAIS
Cyflwynydd yr Adroddiad / Report Presenter	Gwen Kohler, Deputy Director of Finance
Noddwr Gweithredol yr Adroddiad / Report Executive Sponsor	Stacey Taylor, Director of Finance and Information

Pwrpas yr Adroddiad / Report Purpose	For Noting Choose an item.
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Engagement (internal/external) undertaken to date (including receipt/consideration at Committee/Group)		
Committee / Group / Individuals	Date	Outcome
N/A	Click or tap to enter a date.	Choose an item.

Acronyms / Glossary of Terms	
JCC	NHS Wales Joint Commissioning Committee
CVUHB	Cardiff & Vale University Health Board
CTM	Cwm Taf Morgannwg University Health Board

SBU	Swansea Bay University Health Board
PET	Positron Emission Tomography
ScHS	Specialist Community Health Services
ALAS	Artificial Limb and Appliance Service
TAVI	Transcatheter Aortic Valve Implantation
BCU	Betsi Cadwaladr University Health Board
WFT	Waiting for Treatment
ABUHB	Aneurin Bevan University Health Board
QPS	Quality and Patient Safety
DHCW	Digital Health and Care Wales
RTT	Referral to Treatment
CAMHS	Child and Adolescent Mental Health Services
OP	Outpatient
LHB	Local Health Board
PETIC	Positron Emission Tomography Imaging Centre
IVF	In Vitro Fertility
QAIS	Quality Assurance Improvement Service
OOA	Out of Area

1. SITUATION/BACKGROUND

The Month 8 Performance Report for 2024 highlights key performance issues and achievements across NHS Wales, with a focus on service delivery, waiting times, incident trends, and capacity challenges. Specific areas of concern include delays in specialised services, increasing emergency response pressures, and ongoing quality assurance efforts to improve care standards.

Specialised services such as cardiology, bariatrics, and neurosurgery show varied performance, with some achieving targets while others face significant delays exceeding 52 weeks, particularly in Plastic Surgery. Ambulance and 111 services reported rising 999 call volumes (up 4.7% between September and November 2024) and a 28.6% increase in red incidents compared to November 2023. The Quality Assurance Improvement Services (QAIS) activities include increased patient counts, robust training initiatives, and ongoing audits of Hospital Units and Care Homes, reflecting efforts to improve care coordination despite operational challenges.

2. ASSESSMENT - KEY INFORMATION FOR NOVEMBER 2024

2.1 Specialised Services Performance

Significant delays persist in certain specialties, notably Plastic Surgery, thoracic surgery maintain strong performance. Escalation remains in place for six services, including Adult Burns and Neonatal Intensive Care. **(Appendix 1)**

2.2 Ambulance Services

Rising demand and increased handover lost hours (20,994 in November 2024, up 1.5% from September) are impacting emergency response times and patient outcomes. **(Appendix 2 and Appendix 3).**

2.3 Mental Health, Learning Disabilities & Vulnerable Groups – QAIS

While training (599 attendees) and audits (117 Hospital Units, 97 Care Homes) show progress, challenges in responding to support requests (1,687 processed between April and December 2024) and logistical constraints remain **(Appendix 4).**

2.4 Governance and Reporting

The NHS Wales Joint Commissioning Committee continues efforts to align performance and quality reporting frameworks, aiming to enhance decision-making and accountability.

3. ASSESSMENT

Objectives / Strategy	
Dolen i Amcan (au) Strategol CBC Link to JCC Strategic Objectives(s)	Choose an item.
Dolen i Ddeddf Llesiant Cenedlaethau'r Dyfodol – Nodau Llesiant / Link to Wellbeing of Future Generations Act – Wellbeing Goals 150623-guide-to-the-fg-act-en.pdf (futuregenerations.wales)	A Healthier Wales
	If more than one applies please list below:
Dolen i Hwyluswyr Ansawdd <i>(Canllawiau Statudol Dyletswydd Ansawdd (llyw.cymru)) /</i> Link to Enablers of Quality (Duty of Quality Statutory Guidance (gov.wales))	Data to Knowledge
	If more than one applies please list below:
Dolen i Feysydd Ansawdd	Choose an item.
	If more than one applies please list below:

(Canllawiau Statudol Dyletswydd Ansawdd (llyw.cymru)) / Link to Domains of Quality (Duty of Quality Statutory Guidance (gov.wales))	
Effaith Amgylcheddol/ Cynaliadwyedd (5R) / Environmental / Sustainability Impact (5Rs)	Choose an item.
	If more than one applies please list below:

Impact Assessment		
Ansawdd <i>Ydych chi wedi ymgymryd â Sgrinio Asesiad o'r Effaith ar Ansawdd? / Quality</i> <i>Have you undertaken a Quality Impact Assessment Screening?</i>	Yes: <input type="checkbox"/>	No: <input checked="" type="checkbox"/>
	Outcome:	If no, please include rationale below: Not Required
Cydraddoldeb <i>Ydych chi wedi ymgymryd â Sgrinio Asesiad o'r Effaith ar Gydraddoldeb? / Equality</i> <i>Have you undertaken an Equality Impact Assessment Screening?</i>	Yes: <input type="checkbox"/>	No: <input checked="" type="checkbox"/>
	Outcome:	If no, please include rationale below: Not Required
Cyfreithiol / Legal	There are no specific legal implications related to the activity outlined in this report.	
Enw da / Reputational	There is no direct impact on the reputation of the Joint Committee as a result of the activity outlined in this report.	
Effaith Adnoddau <i>(Pobl / Ariannol) / Resource Impact</i> <i>(People / Financial)</i>	There is no direct impact on resources as a result of the activity outlined in this report.	

4. RECOMMENDATIONS

Members are asked to:

- **Discuss** the performance information for services commissioned by the NHS Wales Joint Commissioning Committee contained within the appendices,
- **Note** the on-going work to align indicators and metrics into an integrated performance report for the JCC; and
- **Note** the future scrutiny and assurances to be received in relation to performance via the Planning, Performance and Finance JCC Sub-Committee once established in February 2025.